



Personal  Comfort[®]
An Air Adjustable Number Bed

Owner's Manual

18

37



Contents

Welcome to the family.....	3
Setup and installation.....	4
Air control unit and hand control operation.....	5
New Android and iOS App.....	6
Mattress care.....	7
Troubleshooting.....	8
Personalization of your number bed sleep system.....	10
Improve your lifestyle with a Personal Comfort number bed.....	11
Temperature control and bedding.....	12
Adjustable bases and accessories.....	13
120-night risk-free trial.....	14
25-year limited warranty.....	15
Customer care.....	16

Congratulations on your Personal Comfort® purchase!

Welcome to the family of restful and happy Personal Comfort® bed owners. You can rest assured that you've made a wise investment with the Personal Comfort® bed. Your new number bed is a blend of state-of-the-art technology and high quality workmanship. Your investment is 100% upgradable and each component can easily be replaced during the lifetime of the mattress.

As the Personal Comfort® family of customers continues to grow every day, we're thrilled to have you join the thousands who are happy sleepers and owners of the Personal Comfort® bed. Welcome to the lifetime membership of our referral rewards program.

You're now entitled to exclusive benefits, discounts and referral rewards for each new person you refer to us. If you refer anyone to us and they purchase a number bed from us, you can use your referral rewards on our large selection of high quality bedding accessories, an adjustable base, or the purchase of any additional Personal Comfort® beds.

Our Personal Comfort® Sleep Specialists are dedicated to enhancing your sleep experience, and are ready to help answer any questions or concerns you may have about your new number bed. We've been manufacturing and servicing high quality mattresses since 1973, so if there's anything you need, we're here to help.

"We stand behind the quality and warranty of our products. The best gift you can make is your referral to your family and friends." - Personal Comfort

Manufactured by an FDA registered medical device company

Personal Comfort® has set the industry standard by combining the highest quality materials and state-of-the-art technology into something as simple as a mattress.



Certified foam components

The Personal Comfort® bed is made up of certified foam materials. When you see the CertiPUR-US® seal, you can be confident that the flexible polyurethane foam inside meets CertiPUR-US® standards for content, emissions, and durability, and has been analyzed by independent, accredited testing laboratories.





Setup and installation

Assembling your number bed is quick and easy

Depending on the model and type of shipping services you requested, your Personal Comfort® bed may require assembly and arrive in several boxes or fully assembled in one box. If you purchased an adjustable bed base with your order or White Glove delivery, your mattress may also be delivered fully assembled. On average, the Personal Comfort® mattress takes around half an hour to fully assemble. For your convenience, you may visit personalcomfortbed.com to download printable instructions and watch our assembly videos by visiting the assembly instructions section of our website.

Connecting your air control unit and hand controllers

Before you plug in your air control unit, we highly recommend using a surge protector (Note: this is not included in your shipment). A surge protector will protect your air control unit and electronics from damage caused by a power surge or a lighting strike, which is not covered by the 25-year limited warranty.

NOTE: Your air control unit and hand controllers should arrive pre-calibrated to your mattress size. If you are having trouble with the air control unit or hand controllers, we suggest you re-calibrate your system. Something not working? Wrong size? Pump or controller problems? Please call customer service: 1-888-694-4088.

Air control unit and hand control operation

Adjusting your sleep setting

It's quick and easy to adjust the comfort of your number bed. Your digital hand control will allow you to adjust the mattress from 5 to 50 in single digit increments, giving you precise control of the Personal Comfort[®] bed.

How to determine your ideal sleep setting

While lying on the mattress in your preferred sleeping position, use the hand control to adjust the mattress firmness to find your desired level of comfort and support. While adjusting to your comfort setting, the air control unit will turn on and off as it measures the pressure between your body and the air chamber. This is normal as the air control unit continues to check the pressure in order to get an exact reading. Once the hand control has reached the desired sleep setting, the digital display will dynamically read and display the internal pressure of the air chamber or chambers.

Quick Tip: Start at the maximum number bed sleep setting of 50, then go down until you find your most comfortable setting.

Quick Tip: Touch any button to wake up the display.

Digital display
(5 to 50)

Firmer
(Touch to activate, then tap or hold)

Softer
(Touch to activate, then tap or hold)



Two memory settings

(Touch, then hold, to memorize. Wait until display flashes). Touch to activate, then tap for previous memory setting (Pump will auto adjust).

Wake up display
(Touch to activate hand control)

Real time numeric display
(Press and hold for 6 seconds to activate real time display. When you change positions, exit or enter the bed, the number displayed will dynamically change)



New Android and iOS App

Wireless control using your smartphone or tablet

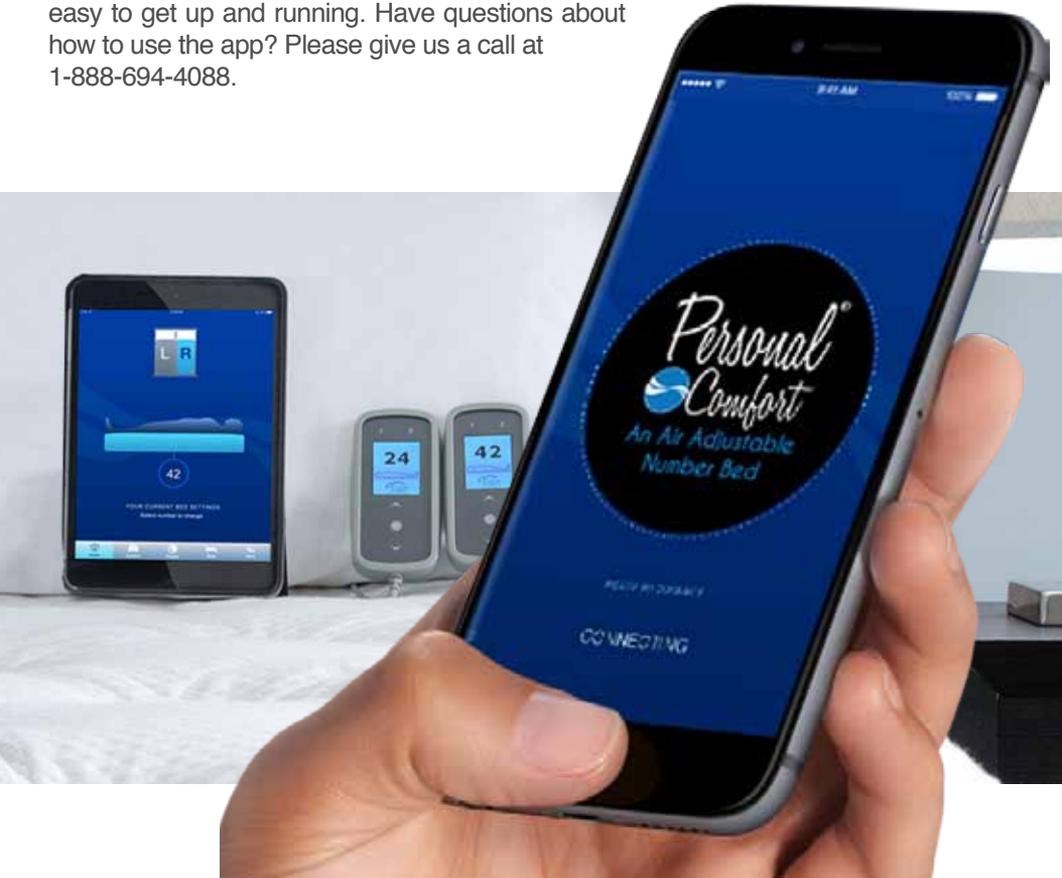
Control the Personal Comfort® bed from your phone or tablet. Personal Comfort® is a number bed manufacturer with their own downloadable app which makes it easy to adjust your mattress wirelessly.

Our state-of-the-art air controller system has a built-in bluetooth module that allows you to sync your device to the mattress. Just launch the Personal Comfort® app, select your side and adjust. It's really that simple! Compatible with Android and iOS operating systems. Download for Android or iOS by visiting personalcomfortbed.com.

Coming October 2016

Just visit our website for updates and app release information. Please navigate your browser window to personalcomfortbed.com and click on download app.

Once released to the public, our website will have step-by-step instructions to make it easy to get up and running. Have questions about how to use the app? Please give us a call at 1-888-694-4088.





Mattress Care

Mattress cover care

The mattress bottom, center and top panels of your Personal Comfort® mattress can easily unzip to be professionally dry cleaned. Do not attempt to wash the cover pieces yourself, as some of the materials and/or stitching may shrink. If you have a stain, please have a professional clean it. Do not apply over the counter stain remover as it may yellow the fabric.

Extending the life of your mattress

We carry a line of waterproof mattress protectors that will help protect against stains, bed bugs, wear and tear, moisture and allergens. They are constructed of a breathable fabric and will preserve your investment for many years to come. We highly recommend investing in a mattress protector to increase the life of your new Personal Comfort® bed.

Moving Your Personal Comfort® Sleep System

Your Personal Comfort® bed's proprietary construction makes moving your mattress simple and easy. You may have to disassemble a portion of the mattress to relocate it however many of our customers feel there is no need for disassembly of any kind, since your Personal Comfort® bed zips up into a one-piece mattress.

Before moving your mattress, fill the air chambers to their maximum setting to prevent components from moving or shifting inside your mattress. Next, unhook the Insta-Connect™ hose from the air pump and remove controllers. We recommend boxing up the air pump and controllers in their original box to prevent possible damage while transporting your sleep system. Additionally, wrapping your mattress with plastic before transporting will provide protection from potential damage and staining.



Troubleshooting

Personal Comfort® Number Bed Mattress

Foam expansion time frame

Please allow 30 to 60 minutes for full expansion.

Wrong size rails, they look too long or too short, or they don't fit

If the distance between your side rails appears to be too short, please flip them over from left to right and try again. They may be upside down. The rails should not be folded over any fabric. Please visit personalcomfortbed.com and click on troubleshooting for a video.

Mattress slopes to the edge or to the middle

Sloping is generally caused by air chambers that are misplaced or misaligned. You may need to reposition your air chambers. To do so, deflate your mattress to half capacity. Unzip the top and/or center panel to expose the air chambers and reposition them toward the middle by pushing them together and straight. Make sure they are not constricted by any other foam pieces as well. They should have a very snug fit when properly aligned.

Bulges or lumps across the mattress after assembly

Occasionally, comfort layers can bunch inside the mattress. You may need to readjust them. To do so, unzip your mattress top panel to expose your comfort layers. Adjust the comfort layers so there is an even distribution of foam over your air chambers. You may have to completely remove them to reposition properly.

Personal Comfort number bed feels like it's losing air

Disconnect your air control unit from your surge protector. Wait for 30 seconds and plug your air control unit back into the surge protector. Then follow the steps below.

One side of mattress is losing air throughout the night

Our air chambers have a one-way valve system and should not experience any air loss from your number bed mattress. In the rare event that a component may cause a leak, you are covered by the 25-year limited warranty. To start diagnosing the issue, please check all connections between the air chambers and the air controller. Disconnect each fitting and examine the black O-ring for any damage. Lubricate with a non-petroleum based lubricant like mineral oil or vegetable oil (do not use Vaseline). Reconnect the fittings and make sure you hear a "click" sound when the fitting is secured. To help identify leak origination, try switching hose connections at the air controller. Re-inflate mattress and note which side of the bed (air chamber) deflates over time. Please note: it may take a full sleep cycle to determine where the leak resides. If the leak switched to the other side of the mattress (other air chamber), your air control unit may need to be repaired/replaced. If the leak stayed on the same side of the mattress, your air chamber and/or fitting may need to be repaired/replaced. Please call customer service at 1-888-694-4088.

Body impressions versus under inflation

If you still feel that your mattress has a body impression after you have fully inflated your mattress, please check for leaks. If there are no leaks, you may want to unzip and remove the mattress top panel and realign the comfort layers to redistribute the material where you are experiencing the body impression. Compression over time is considered normal wear.

“New car smell” new fabric and material odors

Your brand new mattress is manufactured only days before it ships. You may notice a “new car” smell coming from the mattress, and this is normal. This smell will fade overtime, generally within a few days. You may wish to unzip your center panel and/or top panel and let your mattress air out during the day when it is not in use. A simple trick is to take a few dryer sheets and lay them on top of the air chambers to relieve any odor with a fresh laundry scent.

Hand Control and Air Control Unit

Air control unit doesn't turn on or has stopped working

Make sure you have power to your surge protector and your air controller system. Check to see if the surge protector is plugged into an outlet that has power and is not connected to an on/off wall switch. If the electrical outlet is controlled by a switch, make sure the switch is in the ON position. To verify that your air pump system has power, the hand control units must be plugged into the air control unit. The hand controls will illuminate when the air controller is connected to a power source. If the air control unit still does not turn on, please contact customer service at 1-888-694-4088.

Changes and fluctuations of a sleep setting

Some slight fluctuations in your number bed sleep setting are normal. For accuracy, always set your number bed sleep setting while you're laying in bed. Temperature and atmospheric changes may slightly affect your sleep setting.

Hand control displays do not turn on or are not working

Make sure your hand controls are properly plugged into the air controller. Make sure the power cord is completely inserted in the receptacle on the back of the air control unit. Make sure you have power to your surge protector and to your air control unit.

Power outage and number bed functionality

In the event of a power outage, your air chambers should remain inflated and your mattress should stay at the same sleep setting, including memory settings.

For more troubleshooting, please visit:
personalcomfortbed.com and click on “troubleshooting”
Or call 1-888-694-4088 for customer service



Personalization of your sleep system

Patented reversible “top panel” mattress cover

You'll find the reversible mattress cover top panel available only on Personal Comfort® bed, models A5 through A10.

The versatility of the patented design provides a sleeping surface with a two-sided option. Some models even come with two different materials, giving you a summer and winter (or spring and fall) side to sleep on. We call this a seasonal cover. Having the ability to utilize both sides of your reversible top panel helps increase the lifespan of the sleeping surface. We recommend flipping your top panel every 6 months. You can also easily sanitize your mattress cover top panel as needed by having it professionally dry cleaned.

The reversible top panel is only available on the Advanced and Elegance series models.

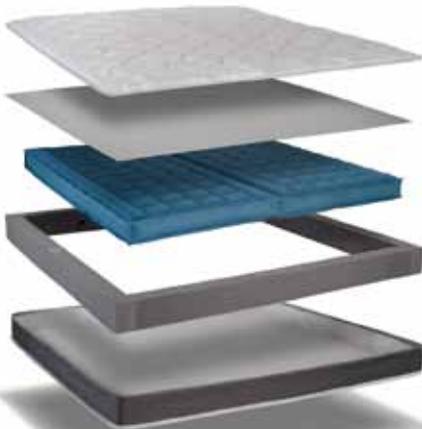


2-Zone™ complete personalization

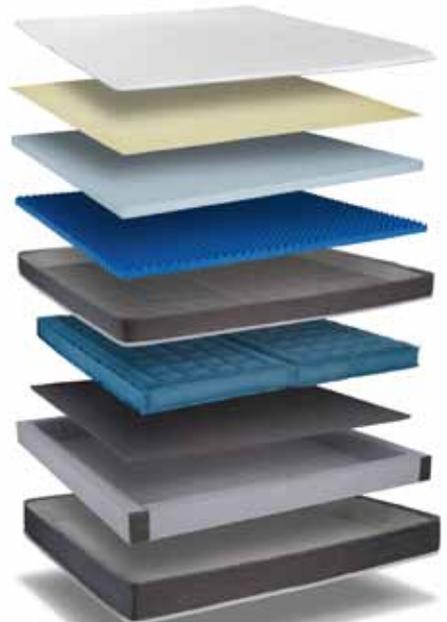
When you order a Queen, King or California King sized Personal Comfort® number bed, each person will have the ability to individually personalize their side of the mattress to their desired level support. The “2-Zone™” technology consists of a left and right zone within the mattress.

Personalized comfort and support

You can easily upgrade the comfort foam layers, bottom panel, center panel and top panels at any time for the life of your mattress. Our Classic series models can even be upgraded to our Elegance series with ease.



Go from this...



...to this!

Improve your lifestyle with a Personal Comfort number bed

Give your body time to adjust

It can take anywhere from several nights to a few weeks for your body to adjust to your new sleeping surface, especially if you're trying different sleep settings to determine your ideal comfort. When you've found a sleep setting that you feel offers you the ideal combination of both comfort and support, program this sleep setting into the memory feature of the hand control. Try sleeping at this setting for a minimum of five (5) nights. After five nights, evaluate your sleep experience and if necessary, adjust your Personal Comfort® bed to a firmer or softer setting. Repeat the process until you've found the perfect level of comfort and support. We recommend starting at a higher number and working your way down. Some common sleep settings most people are comfortable at range between 15-25.

Proper spinal alignment

It's very important to keep your spine in a neutral position while sleeping. Owning a number bed allows you to adjust your level of support depending on what position you sleep in. The images below show what can happen if you over-inflate or under-inflate your number bed. We highly recommend that you take the time to find what is comfortable for you and your body. Please call us if you have any questions.

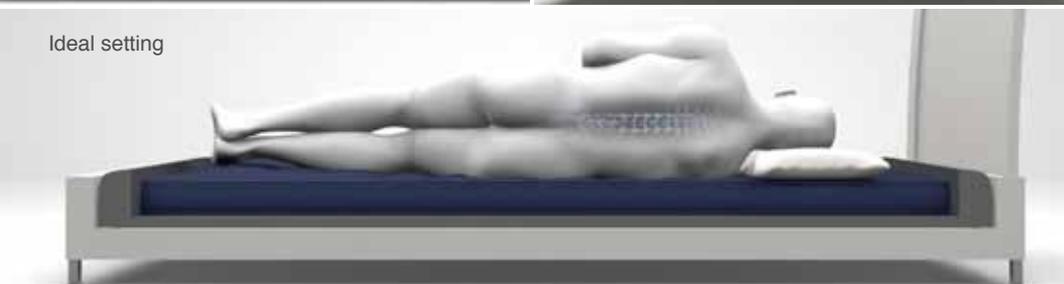
Under-inflated



Over-inflated



Ideal setting



Reasons to alter your ideal sleep setting

Once you've found your ideal sleep setting, you should be able to experience a deep, restorative level of sleep. However, you may need to adjust your sleep setting for any of the following reasons:

- Strained or pulled muscles
- Back pain
- Weight change
- Pregnancy
- Sunburn
- New sleep position
- To get in and out of bed easier
- To give bed a "full" appearance



CHILI / PAD

temperature control

cool down

warm up

Temperature control and bedding

Chili / Pad Technology

Your best night's sleep is a few degrees away! ChiliPad™ is a cooling mattress pad that also heats. It regulates the surface temperature of your mattress so that you sleep comfortably all night long.

Pillows

We have many different pillow choices available for all types of sleepers. We have everything from latex to gel infused memory foam.



Sheets

If you are looking for bamboo, 100% cotton or any high quality high thread count sheet set, we have you covered. We also carry Flex-Head™ sheet sets.



Mattress Protectors

We carry a line of waterproof mattress protectors that will help protect against stains, bed bugs, wear and tear, moisture and allergens. They are constructed of a breathable outer fabric and will preserve your investment for many years to come.



Mattress Toppers

If you need an additional layer of top of surface comfort you may want to consider one of our latex, memory foam or gel mattress toppers.





Adjustable bases and accessories

Adjustable bed bases

We offer the best prices and customer service on Reverie and Leggett & Platt adjustable bed bases. All our prices include free curb side shipping. White Glove in home set up is available for an additional charge. Our adjustable bed bases come with a lifetime warranty.



Forever foundations™

Box spring and frame all-in-one. Manufactured with all-steel construction, Forever Foundations provide solid support for your mattress and will last a lifetime. You'll also get incredible under bed storage for your extra bedding, clothing, or toys. Ask about purchasing a matching coverlet.



Wooden foundation

Ships easily via FedEx ground. Made from solid spruce construction and manufactured at the factory for easy in-home assembly. Fits any equal sized slatted bed frame or metal bed base.



Foldable bed base

Lightweight and easy to assemble. Eliminates the need for a box spring and has up to 13" of clearance. Ask about purchasing a matching coverlet.



120-Night Risk-Free Trial



Advanced, Elegance and Memory Foam Models

Let's face it: when you visit a mattress retailer, you don't really get to try out the mattress "you like" for more than a few minutes. We're setting a new industry standard by allowing our customers to try out the Personal Comfort® bed for a full 120 nights. Generally, your body will take 3 to 4 weeks before it adjusts to your new sleeping surface. We're so confident that the Personal Comfort® bed is for you that we're willing to offer it truly risk free. If, for whatever reason, this bed does not live up to your expectations, or you're not completely satisfied with your Personal Comfort® bed, you may return

your mattress purchase for a full refund on your mattress. Classic Series models and custom models may have a restock fee. Please see your invoice and our terms and conditions for more details.

100% satisfaction guaranteed with our comfort exchange policy

One of the big reasons our mattresses are so popular is that they can be upgraded or downgraded at any time during your trial period. Not completely comfortable with your new mattress? No problem! Personal Comfort® bed has set the industry standard, providing our customers a 100% satisfaction guarantee by offering a risk-free buying decision accompanied by a comfort exchange policy. If you find that you're among the small percent of customers not completely comfortable, please speak with a Sleep Specialist about your options. Comfort exchanges do not include exchanging mattress sizes (ex. King to Split King).

Defects and product issues

If something doesn't seem to be functioning the way you expected during your trial, or warranty period, please call us to let us know. Examples would include an air control unit malfunction, hand controls not displaying numbers correctly, or sagging.

We love your referrals!

On orders of \$1,599 or more, we will send you and the person you referred a \$50 gift certificate. This can be used to upgrade your bed base or purchase bedding and accessory items, or another mattress.

To ensure you get credit for your referral, please call us at 1-888-694-4088. One of our sleep specialists will take down the information of the customer you referred or will be referring. Referral discounts can only be used for new purchases. There's no limit to the number of referral discounts you can receive, so refer as many people as you like!



Personal Comfort® Bed

25-Year Limited Warranty

The Personal Comfort® Bed is built from the finest quality of materials and designed to provide maximum comfort and durability. That's why we stand behind our products with the industry's best Limited Warranty. Our warranty applies to the original purchaser and is valid for 25 years from the date of purchase. If a defect is found in the materials or workmanship, we will inspect, and, at our option, repair or replace the product under the terms and conditions of this warranty. Personal Comfort reserves the right to substitute materials if the original materials are no longer available.

This warranty covers defects in manufacturing and does not apply to any defects caused by misuse, improper assembly, negligence, accidental damage or regular wear. This warranty covers the entire mattress set: fabrics, foam cavity, air chambers and air control unit.

To claim coverage using this limited warranty, please contact us and provide proof of purchase (order number), explain the issue or defect, and arrange with our warranty department for return of the defective item(s) for servicing. If you have any questions regarding this 25-year limited warranty, please contact our warranty department at 1-888-694-4088.

Our liability is limited to this written warranty. No other warranty is expressed or implied, nor does this warranty cover so-called incidental or consequential damages.

Some states do not permit limitations on how long an implied warranty may last. Some states do not permit the exclusion or limitations of incidental or consequential damages, so either or both of the above limitations may not apply to you. This warranty gives you specific legal rights and your rights may also vary from state to state.

All warranty replacement part claims ship standard ground. Standard shipping rates apply for warranty claims after 3 years. Expedited shipping is available, however it will be covered at the customer's expense.

Mattress Component	0- 3 Years	3 Years (+1 Day) to 8 Years	8 Years (+1 Day) to 13 Years	13 Years (+1 Day) to 20 Years	20 Years (+1 Day) to 25 Years
Air Chamber	Repair or replace at no charge	Replace at 50% of the suggested retail price	Replace at 65% of the suggested retail price	Replace at 80% of the suggested retail price	Replace at 90% of the suggested retail price
Control Unit	Repair or replace at no charge	Replace at 50% of the suggested retail price	Replace at 65% of the suggested retail price	Replace at 80% of the suggested retail price	Replace at 90% of the suggested retail price
Mattress & Base	Repair or replace at no charge	Replace at 50% of the suggested retail price	Replace at 65% of the suggested retail price	Replace at 80% of the suggested retail price	Replace at 90% of the suggested retail price
Foam Cavity	Repair or replace at no charge	Replace at 50% of the suggested retail price	Replace at 65% of the suggested retail price	Replace at 80% of the suggested retail price	Replace at 90% of the suggested retail price

A COPY OF THE ORIGINAL SALES RECEIPT WITH A LEGIBLE SALES DATE MUST ACCOMPANY ALL RETURNS

will be used if there are any additional charges.

**If service is required, contact our Warranty Department at 1-888-694-4088 for specific instructions on returning the defective item for service.

***This warranty does not cover conditions resulting from normal wear and tear. Any issues resulting from normal wear and tear include, but are not limited to: mattress cover compression, foam compression, discoloration of foam, or discoloration of air chambers.

****Personal Comfort Mattresses have a lifetime of 25 years. Our Never Sag™ guarantee ensures that normal foam compression, body impressions and air chamber thickness will not compress to 25% of the overall thickness of the mattress when the air chambers are fully inflated.

All claims relating to the limited warranty products should be made by contacting our Warranty Department at: 1-888-694-4088, or writing to: Personal Comfort, Attn: Warranty Dept., 3601 Vineland Road, Ste. 5., Orlando, FL 32811



Customer Care

Help is just a phone call or click away

If you ever have product questions or need assistance, please call or click:

1-888-694-4088 or personalcomfortbed.com

For adjustable bed base and accessory warranty, or service questions, contact the manufacturer phone number listed on the box, or warranty paperwork, that came with your product shipment.

Sales Department - Ext. 1

All times Eastern

Sunday	9:00 AM - 11:00 PM
Monday	9:00 AM - 12:00 AM
Tuesday	9:00 AM - 11:00 PM
Wednesday	9:00 AM - 11:00 PM
Thursday	9:00 AM - 11:00 PM
Friday	9:00 AM - 11:00 PM
Saturday	9:00 AM - 11:00 PM

Customer Service Department - Ext. 2

All times Eastern

Sunday	Closed
Monday	9:00 AM - 8:00 PM
Tuesday	9:00 AM - 7:00 PM
Wednesday	9:00 AM - 7:00 PM
Thursday	9:00 AM - 7:00 PM
Friday	9:00 AM - 7:00 PM
Saturday	11:00 AM - 5:00 PM

Connect with us on online



We stand behind our product, quality and first class service