Reverie 5D Adjustable Foundation

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Warranty Information: Please see the warranty that came with your product.

Reverie 5D Adjustable Foundation

CUSTOMER SERVICE: 800-973-8374
SAFETY PRECAUTIONS

WARNING! IMPORTANT SAFETY INSTRUCTIONS. PLEASE READ THESE INSTRUCTIONS THOROUGHLY BEFORE USING THIS PRODUCT. SAVE THESE INSTRUCTIONS!

When using an electrical furnishing basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING (THIS FURNISHING)

DANGER: To reduce the risk of electric shock:
Always unplug this furnishing from the electrical outlet before cleaning.

WARNING:
To reduce the risk of burns, fire, electric shock, or injury to persons:

• Unplug from outlet before putting on or taking off parts.

• Close supervision is necessary when this furnishing is used by or near children, invalids or disabled persons.

• Use this furnishing only for its intended use as described in these instructions.

  Do not use attachments not recommended by the manufacturer.

• Never operate this furnishing if it has a damaged cord or plug, or if it is not working properly, dropped or damaged, or dropped into the water. Return the furnishing to a service center for examination and repair.

• Keep the cord away from heated surfaces.

• Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair and the like.

• Never drop or insert any object into any opening.

• Do not use outdoors.

• Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

• To disconnect, turn all controls to the off position, then remove plug from outlet.

CUSTOMER SERVICE: 800-973-8374
WARNING: Risk of Injury:

Keep children away from extended foot support (or other similar parts).

WARNING: Risk of electric shock:

Connect this furnishing to a properly grounded outlet only.
See Grounding instructions.

GROUNDING INSTRUCTIONS:

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER:

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded.
Do not modify the plug provided with the product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.

SAVE THESE INSTRUCTIONS!

L'AVERTISSEMENT: LE RISQUE DE CHOC ÉLECTRIQUE

L'AVERTISSEMENT: N'UTILISEZ PAS PRÈS DE L'UTILISATION DE GENS OU DU PORTAGE DES ARTIFICES MÉDICAUX

POUR L'UTILISATION DU MÉNAGE/RÉSIDENTIELLE SEULEMENT

N'UTILISEZ PAS DEHORS

CUSTOMER SERVICE: 800-973-8374
This product is for use on a standard 120-volt circuit, and has a grounding plug that looks like the plug illustrated in photo A (see Figure). A temporary adapter that looks like the adapter illustrated in photo B and C able to be used to connect this plug to a 2-pole receptacle as shown in photo B if a properly grounded outlet is not available. The temporary adapter should be used only until a properly grounded outlet (photo A) can be installed by a qualified electrician. The green colored rigid ear, lug or the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by a metal screw.

This product is for use on a circuit having a standard rating of 120 volts and is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

Unauthorized modifications could void the electrical portion of your warranty. Failure to use a properly grounded outlet for this product or modification of the plug will compromise this important grounding safety feature and may result in electrical shock, electrical fire, or faulty operation of the product.

FOR BEST RESULTS, YOUR ADJUSTABLE FOUNDATION SHOULD BE PLUGGED INTO A SURGE PROTECTOR (not included).

WARRANTY PRECAUTION:
Do not open control box, motors or wireless remote controls (with the exception of the battery compartment if equipped). The warranty is void if these units are tampered with. Any repair or replacement of adjustable foundation parts must be performed by an authorized technician.

IN-HOME USE AND HOSPITAL DISCLAIMER:
Your adjustable foundation is strictly designed for in-home use only. It is NOT designed for hospital use and is NOT designed to meet hospital standards. Do not use this foundation with TENT TYPE oxygen therapy equipment or near explosive gases.

WARNING!
DO NOT USE NEAR PEOPLE USING OR WEARING MEDICAL DEVICES. FOR HOUSEHOLD / RESIDENTIAL USE ONLY. DO NOT USE OUTDOORS.
This product conforms to UL STD 962

CUSTOMER SERVICE: 800-973-8374
IMPORTANT SAFETY FEATURES:

Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.

If there is an overload weight condition on the head or foot mechanism, the control unit will automatically stop all functions. Once the excess weight is removed the control unit will automatically allow all functions to resume operation after 30 seconds.

As with any product that produces a vibrating motion, it is possible that some pacemakers may interpret this motion as a false sense of movement and/or exercise. This may or may not affect your pacemaker.
If you have any concerns, please consult your physician. For more information please contact customer service by calling 800-973-8374.

USER-SERVICEABLE PARTS:

This product is specifically designed to have no maintenance by you, the user. Therefore, you are encouraged not to open any motors, alter the wiring, adjust, modify or change the structure of the product, as it will void the warranty.

POWER RATINGS:

INPUT: AC 120V - 60Hz, 1Amp
OUTPUT: DC 24V-3A
FUSE: 1.5A 250V

The input transformer voltage is AC120V (1.5 Amp) 60HZ, and the output voltage is DC24V (3Amp). When there is a short-circuit, a fuse on the transformer will be blown in order to protect the electrical equipment (Fuse: 1.5A). Should the above situation occur, the customer should seek professional assistance by calling a licensed electrician or by contacting customer service at 800-973-8374.

SMALL CHILDREN AND PETS WARNING:

After your 5D Adjustable Foundation has been unboxed, immediately dispose of packaging as it can smother small children and pets. To avoid injury, children and pets should not be allowed to play on or under the adjustable foundation.
Children should not operate this product without adult supervision. Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.

SAVE THESE INSTRUCTIONS:

Your Reverie 5D Adjustable Foundation has been designed to provide you with the reliable operation and durability you expect. This product has been inspected and tested prior to shipment.
RADIO FREQUENCY IS 433.92 MHZ
FCC COMPLIANCE
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void the user’s authority to operate the device.

PRODUCT RATINGS
The lift motor in your 5D Adjustable Foundation is NOT designed for continuous use. Reliable operation and full life expectancy will be attained as long as the lift motor does not operate more than two (2) minutes over an eighteen (18) minute period, or approximately 10% duty cycle. Any attempt to circumvent or exceed this rating will shorten the life expectancy of this product and may void the warranty. The recommended weight restrictions for your 5D Adjustable Foundation is up to 850 lbs. total weight, including people and the mattress for all sizes of adjustable foundations. Lift speed will vary due to weight and mattress configuration, as well as the mattress type. The weight must be evenly distributed across the adjustable foundation. This Product is not designed to support or lift 850 lbs of total weight in the head or foot sections of your 5D Adjustable Foundation alone, or in any unevenly distributed fashion. Some mattresses are not designed for Adjustable Foundations because they do not bend or flex well when adjusted. When using such a mattress with your 5D Adjustable Foundation the weight limits set forth herein do not apply, as the bending of the mattress requires significant force and puts significant strain on the motors and the Adjustable Foundation itself.

Note: Exceeding the recommended weight restrictions could damage your adjustable foundation and void your warranty and using a mattress on top of your adjustable foundation that is not designed for adjustability may also void your warranty.

For best performance, you should enter and exit the Adjustable Foundation while it is in the flat or fully lowered position. DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION.

INTENDED USAGE
The electric adjustable foundation should be installed with the head board brackets and/or the head of the frame positioned close to a wall.
NOTE: Before discarding any packing materials, check the Adjustable Foundation frame carton and verify the following items in the parts list are included:

REVERIE 5D ADJUSTABLE FOUNDATION
PARTS LIST

A. Wireless Remote Control (1) and Three (3) AAA Batteries
B. Mattress Retainer Bracket (4)
C. Foundation Legs (4)
D. Inner Headboard Bracket (2)
E. Outer Headboard Bracket (2)
F. Retainer Bar Bolt (8)
G. Inner Headboard Bracket Bolt (4)
H. Outer Headboard Bracket Bolt (4)
I. Retainer Bar Plate (8)
J. 5/16 Inch Washer (16)
K. 5/16 Inch Locking Nut (8)
L. Allen Key (1)
M. Wrench (1)
N. 9-Volt Batteries (2)
Frame Assembly Instructions

IMPORTANT UNPACKING INSTRUCTIONS
To avoid damage to the adjustable foundation, always open the carton while the adjustable foundation is laying in the FLAT position on the floor.

OPEN FLAT

STEP 1
Carefully lift the adjustable foundation unit out of the shipping carton, keeping the unit top side down. For safety reasons, this should be performed by 2 people.

STEP 2
Assembling adjustable foundation legs:
Open the accessories box, take out the 4 legs, and thread them in a clockwise direction into the threaded holes in the frame.

NOTE: Tighten the legs securely to the frame. Leave no space between leg and frame.

STEP 3
Remove and extend the power cord from the frame.

WARNING:
POWER CORDS MUST NOT INTERFERE WITH ANY ADJUSTABLE FOUNDATION MECHANISMS.

STEP 4
Remove the plastic packaging from the adjustable foundation.

STEP 5
Carefully rotate the adjustable foundation over to the topside up position.

ATTENTION! Improper handling

DO NOT
lean the adjustable foundation against the installed legs to flip it over.

STEP 6
Plug the power cord into a grounded electrical outlet.

NOTE: An Electrical surge protection unit is recommended (not included).

CUSTOMER SERVICE: 800-973-8374
Frame Assembly Instructions

**STEP 7**

Install the batteries in your wireless remote control. Briefly activate all functions on the wireless remote control to verify that all of the features are operational.

*If your Reverie 5D Adjustable Foundation does NOT operate, please refer to the Troubleshooting section beginning on page 17 of this manual.*

**STEP 8**

Return the adjustable foundation to the flat position and proceed to assemble the **Mattress Retainer Brackets**.

**STEP 9**

**NOTE:** Use only a manual screwdriver to install the retainer bolts. DO NOT use a power screwdriver to tighten the bolts. DO NOT over tighten the mattress retainer hardware.

Use the Retainer Bolts (F) and Retainer Bar Plate (I) to fasten the Mattress Retainer Brackets (B) to the front of the adjustable foundation. (As shown in the diagram).

**NOTE:** If the adjustable foundation is to be set up without a headboard, simply install a mattress on the frame. Installation is now complete. If a headboard is to be installed, proceed to step 10.

**ATTENTION:** Failure to follow the proper installation instructions may result in damage to your adjustable foundation.

**NOTE:** It is important to position the bottom of the headboard cross member a maximum distance of 3 inches (76.2 mm) between the headboard and the top of the mattress. Do not exceed 3 inches (76.2 mm).

**STEP 10**

Install the headboard brackets to the adjustable foundation. Place one bracket on the left-hand side of the adjustable foundation and one bracket on the right-hand side of the adjustable foundation.
Headboard Installation

1. Use the remote control to raise the head of the adjustable foundation in order to gain access to the foundation frame.

2. Remove plastic cap and place the Inner Headboard Bracket (D) into the round tube frame making sure the bracket inserted into the round tube. This will create a box shape. Place the Headboard Bracket Bolt (G) with a 5/16 Inch Washer (J) through the pre-drilled hole in the round tube frame and pass it through the Inner Headboard Bracket. Use the 5/16 Inch Washer (J) and 5/16 Inch Locking Nut (K) and tighten the bolt in place. Repeat for the opposing side of the foundation frame.

3. Place the open side of the outer headboard bracket (E) onto the exposed square tube of the inner head board bracket (D). This will create a tight fit between (D) and (E). Place a Headboard Bracket Bolt (G) with a 5/16 Inch Washer (J) through the Outer Headboard Bracket (E) and into the Inner Headboard Bracket (D). Use a 5/16 Inch Washer (J) and 5/16 Inch Locking Nut (K) and hand tighten to allow for adjustment. Repeat same procedure for opposing side of the adjustable foundation frame.

4. Firmly tighten the headboard bolts (not included) to the end of the headboard bracket assembly.

5. Measure the distance of the center to center mounting holes in the headboard.

6. Measure the distance of the center to center mounting holes in the headboard bracket assemblies.

7. If the headboard brackets require adjustments, loosen the bolts that are holding the outer headboard brackets and move them to the necessary distance. Reinstall the bolts and firmly tighten.

STEP 11

Place your mattress on top of your Adjustable Foundation.

Typical Reverie 5D installation is now complete. If the adjustable foundation is equipped with a programmable setting or options, refer to the Remote Control Guide for more information.
LED SIGNATURE LIGHT

A. RETURN ALL SECTIONS TO THE FLAT POSITION

B. RAISE (+) / LOWER (-) HEAD SECTION OF THE ADJUSTABLE FOUNDATION

C. RAISE (+) / LOWER (-) FOOT SECTION OF THE ADJUSTABLE FOUNDATION

D. ZERO GRAVITY

E. PROGRAM UP TO 2 MEMORY POSITIONS

F. ANTI SNORE

G. STOP ALL MASSAGE FEATURES

H. INCREASE (+) / REDUCE (-) MASSAGE INTENSITY ON HEAD SECTION OF THE ADJUSTABLE FOUNDATION

I. ALTERNATES BETWEEN MASSAGE WAVE SPEEDS 1, 2 and 3

J. INCREASE (+) / REDUCE (-) MASSAGE INTENSITY ON FOOT SECTION OF THE ADJUSTABLE FOUNDATION

K. SELECT 1 OF 3 MASSAGE WAVE SPEEDS
OPERATING INSTRUCTIONS

HEAD AND FOOT ADJUSTMENT (B, C)
• Adjusts the head and foot sections to the desired positions.

ADJUSTABLE FOUNDATION “FLAT” BUTTON (A)
• Levels the adjustable foundation to the flat position when the button is pressed and held for at least 1 second.

NOTE: The “FLAT” cycle can be interrupted and cancelled by pressing the head or foot adjustment buttons (B, C).

ZERO GRAVITY (D)
• Allows your legs to be lifted to a position slightly above the chest, which enables blood flow to easily circulate back to the heart, thus reducing stress and fatigue.

ANTI SNORE (F)
• Raises the HEAD slightly for easier breathing.

PROGRAMMABLE MEMORY BUTTONS (E)

You can store 2 personalized memory positions

• To Set a Memory Position: When in desired position, press and hold Memory button for more than 5 seconds until the LED light flashes 3 times to signal Memory position is stored.
• To Recall a Memory Position: Press Memory button 1 or 2 until LED lights up.

NOTE: Do not hold the Memory button for more than 5 seconds otherwise a new memory position will be set.

HEAD AND FOOT MASSAGE CONTROLS (H, J)
• Turns on the corresponding massage unit (starting at intensity 5 of 10)
• Slowly increases or decreases massage intensity. To increase massage intensity, press (+) button. To decrease massage intensity, press (-) button.

NOTE: The lowest setting will turn off the corresponding massage unit.

WAVE MASSAGE MODE (K)
• Turns on both head and foot massage motors to one of the 3 wave functions.

NOTE: You must stop the massage before you can switch to another wave function or to the full body massage.

MASSAGE STOP BUTTON (G)
• Press for 2 seconds to stop all massage features.

NOTE: The massage feature is designed to automatically shut off after 30 minutes of continuous use.

FULL BODY MASSAGE FUNCTION (I)
• Turns on both head and foot massage motors and alternates between Wave Modes 1, 2 and 3.

ATTENTION: If the massage motors are operating and Head and Foot lift or Memory buttons are pressed, the massage motor will stop and resume operating after lift position reached. But if Flat button is pressed, the massage motors will not resume after flat position reached.
Additional Remote Features:

- The Reverie 5D uses a RF (Radio Frequency) remote control system.

**NOTE:** This adjustable foundation may have minor intermittent performance due to RF Interference. This is a normal operation of the adjustable foundation and is not a defect.

- The buttons are backlit, when a button is pressed, to aid in the visibility of the remote in low light environments.
- Customers can control the remote without facing the receiver (best transmission range is within 9 feet or 3 meters).

Safety:

- If there is an overload weight condition on the head or foot mechanism, the control unit will automatically stop all functions.

**NOTE:** Once the excess weight is removed, the control unit will automatically start all functions after 30 seconds.

- If the massage motors are continuously used for a 30 minute period, the motors will automatically shut down.
- The input transformer voltage is AC 120V 60 HZ, the output voltage is DC 24V 3A. When there is a short circuit, a fuse on the transformer will be blown in order to protect the electrical equipment (Fuse: 1.5A).

**ATTENTION:** When the above situation occurs, the customer MUST seek professional assistance.

Notice:

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Important Note**

- To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void user’s authority to operate the device.

**THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:**

1. **THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE**
2. **THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.**
Note: The included remote is already paired with your adjustable foundation. No further action is required. Only replacement remote controls require user programming.

STEP 1
Place batteries into the remote control (3 x AAA batteries).

STEP 2
Ensure the adjustable foundation is plugged into a functioning outlet.

STEP 3
Press the learn button for 3 seconds.

STEP 4
When the Green LED signature light illuminates, the RF frequency code setting function will be activated.

STEP 5
Press any button on the remote control.

STEP 6
When the receiver light flashes, you have completed the learning process of the RF frequency code.

PAIRING INSTRUCTIONS
FOR JOINING 2 FOUNDATIONS

1 Wireless Remote Control and 2 Reverie 5D Adjustable Foundations.
Use the same remote control to pair with the two adjustable foundations one after the other following the “Replacement Remote Control Programming” procedures (Step 3 ~ Step 6).

CUSTOMER SERVICE: 800-973-8374
Your Reverie 5D adjustable foundation has an emergency lowering feature in the event that your adjustable foundation is in the raised position and has lost power due to a power outage.

**STEP 1**

Locate and remove the cover for the 9 volt batteries.

![Figure 1: 9 volt batteries cover.](image1)

**STEP 2**

Install the two (2) alkaline 9 volt batteries.

![Figure 2: Install 9 volt batteries.](image2)

**STEP 3**

Replace the battery cover.

![Figure 3: Replace battery cover.](image3)

**STEP 4**

Press the “FLAT” button (A) or the individual lowering buttons (B, C).

![Figure 4: Lower the adjustable foundation using the 9 volt battery backup system.](image4)

Your adjustable foundation should lower to the flat position.

**NOTE:** The two (2) 9 volt batteries are only intended to be used once. After you complete the emergency lowering, the batteries need to be replaced with new alkaline batteries.
In the Event the Reverie 5D Adjustable Foundation fails to operate, investigate the symptoms and possible solutions provided in the chart below:

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote control LED illuminates and appears to be operable but will not activate the adjustable foundation.</td>
<td>• Verify the power cord is plugged into a working, grounded electrical outlet. A grounded, electrical surge protection device is recommended. Test the outlet by plugging in another working appliance.</td>
</tr>
<tr>
<td>No features of the Reverie 5D Adjustable Foundation will activate.</td>
<td>• Program the remote control (see the Remote Control Guide, included with this product, for programming procedures). If equipped with a power down box, make certain the power down box is easily accessible. Relocate the power down box if required.</td>
</tr>
<tr>
<td></td>
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<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Remote control LED will not illuminate.</td>
<td>• Replace the batteries in the hand control.</td>
</tr>
<tr>
<td>Head or foot section will elevate but will not return to the horizontal (flat) position.</td>
<td>• The adjustable foundation mechanism may be obstructed. Elevate the adjustable foundation and check for an obstruction. Remove the obstruction.</td>
</tr>
<tr>
<td>Head or foot lift function has minor interference during operation.</td>
<td>• Check batteries in remote, replace if necessary. Make sure that you are following the duty cycle of the motors (do not operate more than three (3) minutes over a thirty (30) minute period, approximately 10% duty cycle).</td>
</tr>
<tr>
<td>Excessive massage motor noise.</td>
<td></td>
</tr>
<tr>
<td>---</td>
<td></td>
</tr>
</tbody>
</table>
| - If the adjustable foundation is located on hard surface flooring, place carpet pieces.  
- Elevate the head or foot section a short distance (with the hand control) to realign the lift/lower mechanisms with the adjustable foundation support platform.  
- Verify that the adjustable foundation is not positioned against a wall, nightstand, or other object that may cause the vibration or noise.  
- If the *Reverie 5D* is installed over a bed frame, verify the massage motors are not causing the adjustable foundation (or bed frame components) to vibrate.  
- Verify that the headboard attachment hardware is firmly tightened (if used). |
20-YEAR LIMITED WARRANTY

Ascion, L.L.C. ("Ascion") warrants this motorized bed frame or motorized bed foundation (hereinafter referred to as "adjustable foundation" or "adjustable foundations") to the consumer who is the original purchaser (the "purchaser," subject to the terms and conditions set forth herein). This warranty begins on the "warranty commencement date" which is the date of purchase for new unused adjustable foundations and the date of manufacture for adjustable foundations that have been used as floor or display models. Thus, on a floor model adjustable foundation, the warranty is a portion of the limited 20-year warranty. If original proof of purchase is not provided by purchaser, Ascion reserves the right to determine the adjustable foundation is not covered by this warranty or to use the manufacturing date as the warranty commencement date. This "Limited Warranty for Adjustable Foundations" ("Limited Warranty," "limited warranty," "warranty") extends only to the original purchaser and may not be transferred.

YEAR 1- FULL COVERAGE OF PARTS AND LABOR

This adjustable foundation is warranted against defects in the workmanship or materials for a period of up to one (1) year from the warranty commencement date. Upon receiving reasonable notice during the first year from the warranty commencement date, Ascion will send replacement parts (at no cost to the purchaser) for any defective adjustable foundation part to the purchaser, and Ascion will pay all pre-authorized labor and transportation costs associated with the repair or replacement of any parts Ascion determines to be defective. This one (1) year warranty shall not apply if purchaser does not return any and all defective parts to Ascion within 15 days of purchaser’s receipt of replacement part(s).

YEARS 2 AND 3 - FULL COVERAGE OF PARTS ONLY

Upon receiving reasonable written notice at any point in time that is more than one year and up to three years from the warranty commencement date, Ascion will offer replacement parts for any defective adjustable foundation part to the purchaser. This two (2) year warranty shall not apply if purchaser does not return any and all defective parts to Ascion within 15 days of purchaser’s receipt of replacement part. Purchaser shall bear all service, transportation, labor, and shipping costs related to the delivery and/or replacement of the defective part.

YEARS 4 THROUGH 20 - PRORATED COVERAGE OF PARTS ONLY

Upon receiving reasonable written notice at any time after three years and up to twenty years from the warranty commencement date, Ascion will offer replacement parts (upon terms and conditions set forth in this paragraph) for any mechanical bed part found to be defective. Electronics, electrical components, drive motors and massage motors are excluded. Purchaser shall pay 1/17th of the then current replacement cost of the defective part multiplied by a number equal to three subtracted from the number of years after the warranty commencement date written notice of a warranty claim has been given to Ascion. Any consumer of an Ascion adjustable foundation shall bear the remainder of the cost of the replacement part. This seventeen (17) year warranty shall not apply if purchaser does not return any and all defective parts to Ascion within 15 days of purchaser’s receipt of replacement part. In those cases where the seventeen (17) year warranty applies, the purchaser shall bear all service, transportation, labor, and shipping costs related to the delivery and/or replacement of the defective part. With respect to adjustable foundations that are more than twenty (20) years after the warranty commencement date, the purchaser shall bear the entire cost of repair and replacement of all parts and materials, including labor and transportation.
ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply: (a) to any damage caused by the purchaser; (b) if there has been any unauthorized repair or replacement of adjustable foundation parts; (c) if the adjustable foundation has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any way inconsistent with the operation and maintenance procedures outlined in the Owner’s Manual, this warranty, and any other applicable document published or approved by Ascion; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by any Reseller of the adjustable foundation; (Contact the Reseller or other relevant party for warranty information on these items.); (e) if there have been any unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the consumer about the adjustable foundation or for finding an unsatisfactory power connection; (g) if the recommended weight restrictions are not followed (850 lbs inclusive of people weight, mattress weight, and weight of bedding). If any of the foregoing conditions identified in (a) – (g) exist, the warranty will be void.

This product is not rated to support weights in excess of 850 pounds inclusive of the mattress and bedding. The base will structurally support this weight, provided it is evenly distributed across the top surface of the bed base. The adjustable foundation is not designed to support or lift this amount in the head or foot sections alone, and it is not designed to lift this amount of weight. The amount of weight the bed can lift without exceeding the safety shut-off threshold for the control box depends on distribution of weight and how well the mattress on top of the base bends with the adjustable foundation. Exceeding this weight restrictions or loading weight on the bed unevenly or using a mattress that is not designed to flex well with an adjustable foundation could damage the bed and/or cause injury and will void the warranty.

Repairs to or replacement of the adjustable foundation or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period.

The decision to repair or to replace defective parts under this warranty shall be made exclusively by Ascion in its sole and exclusive discretion.

REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER. THERE SHALL BE NO LIABILITY ON THE PART OF ASCION, L.L.C., AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES, DIVISIONS OR AFFILIATES FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM, OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses.

UNLESS OTHERWISE EXPRESSLY STATED IN THIS DOCUMENT, ASCION, L.L.C., AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES, DIVISIONS AND AFFILIATES EXPRESSLY DISCLAIM ANY OTHER WARRANTY WHATSOEVER, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND FREEDOM FROM DEFECTS AND WORKMANSHIP.

Some states may not allow the exclusion or limitation of incidental or consequential damages in some circumstances, so the above limitation or exclusion may not apply to every purchaser. This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which may vary from state to state. This warranty is valid in all states of the United States except Alaska, Hawaii, and Puerto Rico.

IF YOU EXPERIENCE ANY TROUBLE WITH YOUR ADJUSTABLE FOUNDATION DURING THE WARRANTY PERIOD, PLEASE CONSULT THE TROUBLESHOOTING GUIDE PROVIDED WITH YOUR ADJUSTABLE FOUNDATION AND ONLINE (IF APPLICABLE), OR THE TROUBLESHOOTING VIDEO PROVIDED ONLINE (IF APPLICABLE). IF PROBLEMS PERSIST AFTER FOLLOWING THESE INSTRUCTIONS, PLEASE CALL:

1-800-973-8374

PLEASE HAVE YOUR RECEIPT READY AND AVAILABLE.

THANK YOU AND ENJOY YOUR ADJUSTABLE FOUNDATION!